

## **Bristol Balloon Fiesta Site Terms & Conditions**

### **1. Definitions**

1.1 When the following words are used in these Terms and Conditions, this is what they will mean:

“Terms”: these terms and conditions.

“Campsite”: Kingcott Farm, Beggar Bush Lane, Bristol, BS8 3TF

“We”, “Us”, “Our”: Assorted Events, PO Box 7009, Basingstoke, RG24 4LG

“Website”: [www.assortedevents.co.uk](http://www.assortedevents.co.uk)

“Booking”: a booking request submitted to Us via Our Website.

"Arrival Date": the date on which your booking commences and you are due to arrive at the site.

“Prices”: the cost of Our services as detailed on Our Website.

### **2. Contract**

2.1 These Terms and Our price list set out the entire agreement between you and Assorted Events for the supply of Our services to you. Only these Terms shall apply to Our contract with you.

2.2 Please check that the details in these Terms and your Booking is complete and accurate before you submit your Booking.

2.3 By submitting a Booking you are deemed to have accepted these Terms and Conditions.

2.4 We reserve the right to change these Terms at any time and any such changes will take effect immediately when posted on the Website, at the Campsite, or otherwise brought to your attention.

2.5 In addition to these Terms, you must comply with the Rules below.

2.6 If you do not adhere to our Terms and rules or fail to pay for your accommodation, you will be in breach of your contract and will be made to leave.

### **3. Making a Booking**

3.1 You can book online via Our Website.

3.2 Bookings are not transferable to another party.

3.3 When making a Booking you agree that you or at least one member of your party is eighteen (18) years or over, you have the authority of all persons in your party to book on their behalf, you accept these Terms & Conditions and you agree to be responsible for any loss or damage caused by any member of your party.

3.4 The Campsite is to be used for recreational camping and caravanning only.

3.5 You must be able to provide proof of Booking on arrival, either a printed confirmation or a screen shot on a mobile device.

### **4. Rules**

You, together with all members of your party, are required to comply with the following rules:

4.1 We reserve the right of admission. We only accept responsible campers that are considerate to fellow campers/guests and be respectful of the environment.

- 4.2 All children must be supervised by an adult at all times.
- 4.3 Dogs are welcome but they remain your responsibility at all times, must be on a lead and not left unattended. You are responsible for any mess, which should be cleared up and disposed of immediately. You will be asked to put your dog on a lead if it is seen roaming free around the camping area or any other area on site.
- 4.4 There must be no loud or disrupting noise after 22:00 before 08:00.
- 4.5 Leave your accommodation as you found it, ie: no litter or damage. You will be liable for any damages or waste left behind and will be charged.
- 4.6 No fireworks, Chinese lanterns, guns or weapons.
- 4.7 Drunk, disorderly or abusive behaviour will not be tolerated. We reserve the right to ask you to leave should this occur.
- 4.8 We cannot accept responsibility for your possessions or any personal injury of any kind sustained while on the site. You must not stray into fields or buildings around the site. This is for your own personal safety.
- 4.9 No pitches are reserved, they will be allocated prior to arrival and cannot be changed on site. If you wish to pitch next to friends, please email us in advance.
- 4.10 No open fires are allowed. BBQs, including disposable ones, are permitted if raised off the ground to protect the grass and must be fully extinguished after use.
- 4.11 You are liable at all times for any fires, BBQs and other activities undertaken around the site. We do not allow open fire of any sort inside your tent/unit due to the high risk of carbon monoxide poisoning.
- 4.12 Whilst on the Campsite, you and any members of your party must not enter any buildings apart from the toilet/shower block, or climb over any dry stone walls, fences or barriers.
- 4.13 Any accidents on Our Campsite must be reported to a member of staff.
- 4.14 All guest must check in upon arrival on site.
- 4.15 Check in is not before 12:00 midday, you may be liable to a fee if you arrive before this time or you may be asked to leave and come back at 12:00. Latest check in is 20:00pm.
- 4.16 You must vacate your pitch by 11:00am on your departure day promptly, unless a late check out has been granted by prior agreement, please ask the site management.
- 4.17 Wristbands will be issued to all guests upon check in and must be worn at all times. If you cannot show your wristband you may be asked to leave site.
- 4.18 Car stickers will be issued and must be displayed in your vehicle at all times.
- 4.19 During adverse weather, vehicle movements may be restricted on the Campsite. You must adhere to the instructions of staff on site.
- 4.20 No waste to be left on the Campsite, bags will be available from staff and should be disposed of locally or taken home. Fly tipping is strictly prohibited. You may be liable to a charge if rubbish is left on site or you are seen fly tipping.
- 4.21 Each pitch can accommodate 1 tent, trailer tent, motorhome, caravan or camper plus 1 vehicle and you must stay within the boundary of your pitch including all vehicles, equipment and guy ropes.
- 4.22 All campers are responsible for making all arrangements to get themselves, their vehicles and their belongs on and off the site. We are NOT responsible for this.
- 4.23 There is a strict no drugs policy on site.
- 4.24 No smoking inside any tents provided by us.
- 4.25 No cooking inside any tents provided by us.

- 4.26 No pets are permitted inside any tents provided by us.
- 4.27 All equipment provided by us must remain inside the tent at all times.

## **5. Prices**

- 5.1 The prices are based on a nightly rate unless otherwise stated.
- 5.2 The prices are based on 2 adults (16 years and over) and 2 children (0-15 years). Additional adults will be subject to a charge.
- 5.3 Whilst we will make every effort to ensure that our prices remain unchanged, they may be amended at any time.
- 5.4 Prices do not include any additional services, features and facilities unless expressly stated.

## **6. Payment and refunds**

- 6.1 Payment to be made at time of booking via PayPal.
- 6.2 Non-payment renders your contract with us as invalid and you will not be allowed on site.
- 6.3 We do not offer refunds for any bookings.

## **7. Liability**

Please read this section as it is important that you understand what you are agreeing to.

- 7.1 Campers stay on the Campsite at their own risk – we take no responsibility for loss, damage or injury to persons or property.
- 7.2 Should any of the vehicles owned by your party get stuck and require assistance or towing, we are not liable for this and you will need to make your own arrangements at your own cost.
- 7.3 We do not accept responsibility for anything that adversely affects your holiday that is outside of Our control. We advise you to have suitable travel insurance.

## **8. GDPR**

- 8.1 Your data is stored securely and is only used with regards to your booking. Your information will never be passed onto a 3rd party. If you receive an email from us and do not wish to be on our mailing list, you can opt out at any time. Payment details are not stored or seen by us and are only used for the purpose of you creating a booking.