

Santa Pod Terms & Conditions

1. Definitions

1.1 When the following words are used in these Terms and Conditions, this is what they will mean:

“Terms”: these terms and conditions.

“Campsite”: Santa Pod Raceway, Airfield Road, Wellingborough, NN29 7XA

“We”, “Us”, “Our”: Assorted Events, PO Box 7009, Basingstoke, RG24 4LG

“Website”: www.assortedevents.co.uk

“Booking”: a booking request submitted to Us via Our Website.

"Arrival Date": the date on which your booking commences and you are due to arrive at the site.

“Prices”: the cost of Our services as detailed on Our Website.

2. Contract

2.1 These Terms and Our price list set out the entire agreement between you and Assorted Events for the supply of Our services to you. Only these Terms shall apply to Our contract with you.

2.2 Please check that the details in these Terms and your Booking is complete and accurate before you submit your Booking.

2.3 By submitting a Booking you are deemed to have accepted these Terms and Conditions.

2.4 We reserve the right to change these Terms at any time and any such changes will take effect immediately when posted on the Website, at the Campsite, or otherwise brought to your attention.

2.5 In addition to these Terms, you must comply with the Rules below.

2.6 If you do not adhere to our Terms and rules or fail to pay for your accommodation, you will be in breach of your contract and will be made to leave.

3. Making a Booking

3.1 You can book online via Our Website.

3.2 Bookings are not transferable to another party.

3.3 When making a Booking you agree that you or at least one member of your party is eighteen (18) years or over, you have the authority of all persons in your party to book on their behalf, you accept these Terms & Conditions and you agree to be responsible for any loss or damage caused by any member of your party.

3.4 You must be able to provide proof of Booking on arrival, either a printed confirmation or a screen shot on a mobile device.

4. Rules

You, together with all members of your party, are required to comply with the following rules:

4.1 We reserve the right of admission. We only accept responsible campers that are considerate to fellow campers/guests and be respectful of the environment.

- 4.2 All children must be supervised by an adult at all times.
- 4.3 Leave your accommodation as you found it, ie: no litter or damage. You will be liable for any damages or waste left behind and will be charged.
- 4.4 Drunk, disorderly or abusive behaviour will not be tolerated. We reserve the right to ask you to leave should this occur.
- 4.5 We cannot accept responsibility for your possessions or any personal injury of any kind sustained while using our tents.
- 4.6 No pitches are reserved, they will be allocated prior to arrival and cannot be changed on site. If you wish to pitch next to friends, please email us in advance.
- 4.7 No open fire of any sort inside your tent/unit due to the high risk of carbon monoxide poisoning.
- 4.8 Any accidents on the Campsite must be reported to a member of staff.
- 4.9 All guest must check in upon arrival on site.
- 4.10 Check in is not before 12:00 midday, you may be liable to a fee if you arrive before this time or you may be asked to leave and come back at 12:00. Latest check in is 20:00pm.
- 4.11 You must vacate your pitch by 11:00am on your departure day promptly, unless a late check out has been granted by prior agreement, please ask the site management.
- 4.12 During adverse weather, vehicle movements may be restricted on the Campsite. You must adhere to the instructions of staff on site.
- 4.13 All campers are responsible for making all arrangements to get themselves, their vehicles and their belongs on and off the site. We are NOT responsible for this.
- 4.14 No smoking inside the tent.
- 4.15 No cooking inside the tent.
- 4.16 All equipment provided by us must remain inside the tent at all times.
- 4.17 You must also adhere to all rules and regulations set out by Santa Pod for their event and campsite.

5. Prices

- 5.1 The prices are based on a nightly rate unless otherwise stated.
- 5.2 The prices are based on 2 adults. Additional adults will be subject to a charge.
- 5.3 Whilst we will make every effort to ensure that our prices remain unchanged, they may be amended at any time.
- 5.4 Prices do not include any additional services, features and facilities unless expressly stated.

6. Payment and refunds

- 6.1 Payment to be made at time of booking.
- 6.2 Non-payment renders your contract with us as invalid and you will not be allowed on site.
- 6.3 We do not offer refunds for any bookings.

7. Liability

Please read this section as it is important that you understand what you are agreeing to.

7.1 Campers stay on the Campsite at their own risk – we take no responsibility for loss, damage or injury to persons or property.

7.2 Should any of the vehicles owned by your party get stuck and require assistance or towing, we are not liable for this and you will need to make your own arrangements at your own cost.

7.3 We do not accept responsibility for anything that adversely affects your holiday that is outside of Our control. We advise you to have suitable travel insurance.

8. GDPR

8.1 Your data is stored securely and is only used with regards to your booking. Your information will never be passed onto a 3rd party. If you receive an email from us and do not wish to be on our mailing list, you can opt out at any time. Payment details are not stored or seen by us and are only used for the purpose of you creating a booking.